Privacy Statement Metamorfosi/Transformyourfood

Metamorfosi, located at 175 Park de Kotten 138, 7522EH, Enschede is responsible for the processing of personal data as described in this privacy statement.

Enforcement date

August 09, 2026

Contact information

https://www.transformyourfood.eu
info@transformyourfood.eu
Park de Kotten 138, 7522EH, Enschede
+31 694 158 529

Personal data we process

Metamorfosi processes your personal data because you use our services and/or because you provide them to us yourself.

Below is an overview of the personal data we process:

- First and last name
- Web browser and device type
- Bank account number
- Address information
- Phone number
- Email address
- IP address
- Other personal data that the customer actively provides, for example by creating a profile on your website, in correspondence, and over the phone
- Location data
- Data about your activities on our website
- Data about your browsing behavior across various websites (for example, because this company is part of an advertising network)
- List of the customer's contact information via an app

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data from website visitors under the age of 16, unless they have permission from a parent or guardian. However, we cannot verify whether a visitor is over 16 years of age. We therefore recommend that parents be involved in their children's online activities to prevent data about children from being collected without parental consent. If you believe that we have collected personal information about a minor without that consent, please contact us at data_protection@transformyourfood.eu, and we will delete that information.

Metamorfosi processes your personal data for the following purposes:

- To allow you to create an account
- To process your payment
- To send you our newsletter and/or promotional brochure
- To contact you by phone or email if necessary to provide our services
- To inform you about changes to our services and products
- To deliver goods and services to you
- Metamorfosi analyzes your behavior on the website in order to improve the website and tailor our range of products and services to your preferences.
- Metamorfosi tracks your browsing behavior across various websites to help us tailor our products and services to your needs.
- Metamorfosi also processes personal data when we are legally required to do so, such as data we need for our tax returns.

Automated decision-making

Metamorfosi does not use automated decision-making.

How long we retain personal data

Metamorfosi does not retain your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. We apply the following retention period for personal data:

For a period of 7 years from the date on which it was last used, in order to comply with Dutch law.

Sharing personal data with Third Parties

Metamorfosi shares your personal data with various third parties if this is necessary to fulfill the agreement and to comply with any legal obligations. We enter into a data processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality for your data. Metamorfosi remains responsible for these processing activities. In addition, Metamorfosi may share your personal data with other third parties. We do this only with your explicit consent.

[Insert a table here containing: the category to which the third party belongs, name and jurisdiction, purpose, and what data.]

Cookies or similar technologies that we use

Metamorfosi uses functional, analytical, and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet, or smartphone when you first visit this website. Metamorfosi uses cookies that serve a purely technical purpose. These ensure that the website functions properly and that, for example, your preferences are saved. These cookies are also used to ensure the website functions properly and to optimize it. In addition, we use cookies to track your browsing behavior so that we can offer you personalized content and ads.

When you first visited our website, we already informed you about these cookies and asked for your consent to place them.

You can opt out of cookies by configuring your web browser so that it no longer stores cookies. You can also delete all information previously stored through your browser settings.

For more information, see: https://veiliginternetten.nl/cookies-wat-zijn-het-en-wat-doe-ik-ermee/
Third parties also place cookies on this website. These include, for example, advertisers and/or social media companies.

Below is an overview:

Cookie: Google Analytics
Name: _utma
Function: Analytical cookie that measures website visits
Retention Period: 2 years

Accessing, amending or deleting data

You have the right to access, correct or delete your personal data. You also have the right to withdraw any consent you may have given for the processing of your data, or to object to the processing of your personal data by Metamorfosi, and you have the right to data portability. This means that you can submit a request to us to send the personal data we hold about you in a computerised file to you or to another organisation of your choice.

You may send a request to access, rectify, erase or transfer your personal data, or a request to withdraw your consent or object to the processing of your personal data, to data_protection@transformyourfood.eu.

To ensure that the request for access has been made by you, we ask you to enclose a copy of your identity document with your request. Please black out your passport photograph, the MRZ (machine-readable

zone, the strip of numbers at the bottom of the passport), your passport number and your Citizen Service Number (BSN) on this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Metamorfosi would also like to inform you that you have the option of lodging a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do so via the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons

How we protect personal data

Metamorfosi takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unauthorised disclosure and unauthorised alteration. If you feel that your data is not properly secured or there are indications of misuse, please contact our customer service team or email us at data_protection@transformyourfood.eu